

Emergency Phone Changes

Use Your Voicemail Greeting to Update Friends and Family

Change your voicemail welcome recording when you get cell or Wi-Fi service, and use it to let anyone who calls know your safety status. This means that even when their calls can't get through to you, your friends and family can hear the information.

How to change your voicemail message:

- On iPhone: Phone>Voicemail>Greeting
- On Android: Google Fi>Account>Phone Settings>Voicemail Manage Greeting

Change your Cellphone Settings to Allow Wi-Fi Calling

When your cellular data isn't available, you can set your phone to make and receive calls using Wi-Fi, when you have access to it. This is a setting you'll almost certainly have to enable on your phone — it's not a default.

How to allow voice calls over Wi-Fi:

- On iPhone: Settings>Phone>Wi-Fi Calling
- On Android: Settings > Networks & Internet > Mobile network > Advanced > Wi-Fi Calling

Note: you might have to actually call your cellphone provider, like Verizon or AT&T, to ask them to activate Wi-Fi calling on your behalf. This is why it's best to make sure that your phone has this capability in advance, as calling your provider is *not* something you're going to want to do during an actual disaster.